



How did we do?

Thank you for taking the time to complete this form.
Your comments are greatly appreciated.

How did you hear about Wellers?

“1” - Unsatisfactory; “5” - Needs Improvement; “10”- Excellent

WALKING TOURS

Did you attend a Walking Tour	Yes	No
Were all of your questions answered	Yes	No
Was your tour guide knowledgeable	Yes	No
Overall Rating of Walking Tour	1	5

PLANNING MEETINGS

Contacts were friendly and helpful	1	5
Request for info met promptly	1	5
Menus & contracts easily understood	1	5
Was the 45-day meeting helpful to you	1	5
Staff available for questions & concerns	1	5

ROOM SET-UP

Rooms neat and clean	1	5
Tables arranged correctly	1	5
Correct number of chairs	1	5
Requested items were there	1	5
Bathrooms cleaned & stocked	1	5

OUTDOOR SERVICES

Grounds neat and groomed	1	5
Chairs set up on time	1	5
Chairs and benches clean	1	5
Outdoor Ceremony in general	1	5

WEBSITE: <http://wellersweddings.com>

Website easy to use	Yes	No
Were links working?	Yes	No
Did you download any forms	Yes	No

Name any employees you thought provided outstanding service:

FOOD QUANTITY & QUALITY

Quality of food?	1	5
Quantities sufficient?	1	5
Presentation	1	5
Dinner served on time	1	5

BANQUET SERVERS

Wait staff was helpful and friendly	1	5
Coffee was served at each table	1	5
Timely clearing of dishes	1	5
Event was well managed	1	5
Services met your expectation	Yes	No

BARTENDING SERVICES

Bar opened on time	1	5
Courteous and friendly	1	5
Bartender skills	1	5
Fast service	1	5
Loaded empties	1	5

KEEPING ROOM HOSPITALITY HOUSE

House neat and clean	1	5
Temperature comfortable	1	5
Beneficial addition to your event	1	5
Directions made available to you	1	5

COMMENTS

What you like most about your event

What did you liked least

Would you recommend Wellers?